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Introduction



If you are reading this and you are already a ClubRight Customer, 'Welcome', we are very excited to be working with you.

This **Hardware Catalogue** has been compiled to help you decide how you would like your business to operate. It gives you access to all of the wonderful, "**Tried & Tested**" hardware, that works perfectly with ClubRight & it introduces you to some of our Integrated & Approved Partners too.

Prices are <u>subject to change</u> and the latest version of this document will always be available, upon request, via the Orange Button on your application (*or by sending us an email to <u>help@clubright.co.uk</u>*). All images shown are for illustration purposes only. The actual product(s) may vary.

We really appreciate the opportunity to work with you, thank you.

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Wayne Heath CEO & Founder ClubRight Limited

https://www.clubright.co.uk





The ClubRight Welcome Screen

Free to Download

Login to ClubRight (Owner/Admin Level access only) on the device that you want to install our free Welcome Screen on, and then follow the instructions within our Articles Section (Orange Button - Bottom right). Just search, "Welcome screen".

You will need to download this application in order to connect any Hardware to your device and for our software to work with it.

If you need any assistance, please send us a message using the same application, (or by sending us an email to help@clubright.co.uk).

NB: If you have any other Membership Management Software, already installed on the same device, it is essential to remove this first in case in conflicts with our software.

Requirements: It is worth noting that our Free Welcome Screen Application, will **only** work on a Windows device (*Running on Windows 10 - It is not MacOS compatible*). Only available on our ClubRight product & above.





2D: QR / Barcode Scanner

Only £120 +vat (Includes Postage & Packaging)

- Smartphone not included

The Model 7200 is a **2D**: **QR/Barcode reader**, that is designed to scan **Digital** QR/Barcodes, as well as **physical** ones on perhaps a Key Tag &/or Membership Card.

This scanner looks superb on a front desk & when a customer arrives at your club, they can either use their ClubRight App, or a Key Tag/Card (See page 6) to register their attendance. The ClubRight Welcome Screen (Mentioned on page 4) will then acknowledge their arrival (Track & Trace) & at the same time, it will automatically check to see if they have an active membership & that they are up to date on their payments. It can also be used for checking themselves in to pre-booked activities too (As long as the start time is within 30-minutes of them using it).

Benefits Include:

- ✓ Low power consumption
- ✓ Reads all major 1D/2D QR/Barcodes
- ✓ Object Auto Sense
- ✓ USB and RS232 Interface Available

This scanner works perfectly with the ClubRight App

How it is connected: To use the 2D: QR/Barcode Scanner, you will first need to download our Free Welcome Screen application (*See page 4*) on to a Windows device (*Running on Windows 10 - It is not MacOS compatible*). You must have a spare usb port to connect the Scanner to your device and if you have also purchased the Till Drawer & Receipt Printer package (*or plan to*), you will then of course need 2x spare usb ports. Only available on our ClubRight product & above.







Branded - Barcode Key Tags & Cards

When a customer arrives at your club, they can use either their **Branded** Key Tag, or Card to register their attendance, by scanning the physical barcode on the back (See approved Scanner on page 5). The ClubRight Welcome Screen (Mentioned on page 4) will then acknowledge their arrival (Track & Trace) & at the same time, it will automatically check to see if they have an active membership & that they are up to date on their payments. It can also be used for checking themselves in to pre-booked activities too (As long as the start time is within 30-minutes of them using it).

Branded Key Tags		Branded Cards (Credit Card size)	
Quantity	Price	Quantity	Price
300	£182.95 +vat	250	£143.95 +vat
1,000	£318.95 +vat	500	£228.95 +vat
2,500	£583.95 +vat	1,000	£368.95 +vat
(All prices stated include Artwork/Design, Coding, Posting & Packaging)			

IMPORTANT NOTE: The order must be placed with our Approved Supplier (*Contact details below*); Your payment should only ever be made directly with the supplier, not ClubRight.

To place an order & make payment, please contact the following ClubRight Approved Supplier below:

□ Company: Digital ID

Website: https://www.digitalid.co.uk/

Contact: Michael Nash (Public Sector Sales Manager)

Direct Line: 0161 475 8006

□ Email: MNash@digitalid.co.uk

Requirements: To use the Physical Key Tags, or Membership Cards, you will need to first download our Free Welcome Screen application (*See page 4*) on to a Windows device (*Running on Windows 10 - It is not MacOS compatible*). You can then connect a 2D: QR/Barcode reader that will read the QR/barcodes. Our "Tried & Tested" Scanner can be found on page 5 of this Hardware Catalogue. You must have a spare usb port to connect the Scanner to your device and if you have also purchased the Till Drawer & Receipt Printer package (*or plan to*), you will then of course need 2x spare usb ports. Only available on our ClubRight product & above.







Till Drawer & Epson Receipt Printer Package

Only £256 +vat (Includes Postage & Packaging)

Maximise the productivity and security at your front desk, by adding a Till Drawer and Receipt Printer package to your set up.

How it works

Each time you complete a Till transaction, using the POS in ClubRight, the till drawer will pop open and a customer receipt is printed (*These two products only operate as a pair and are not sold separately*).

What is included?

- 1x Lockable Till Drawer with Money Tray
- ▶ 1x Till Receipt Printer & Connection Cables
- ▶ 1x Starter-roll of Receipt Paper (Refills are not included)

How it is connected: To use the Till Drawer & Receipt Printer package, you will need to first download our Free Welcome Screen application (*See page 4*) on to a Windows device (*Running on Windows 10 - It is not MacOS compatible*). You must have a spare usb port to connect the till drawer to your device and if you have also purchased the Scanner (*or plan to*), you will then of course need 2x spare usb ports. Only available on our ClubRight product & above.





Integrated Access Control

"Price on Application"

We integrate with access control suppliers that can fit turnstiles, internal / external doors and much more.

If you have access control in place already and would like to know how to make it work with ClubRight, please message us via the Orange Button on your application (or via email to help@clubright.co.uk) so that we can assist you. ClubRight operates with industry standard controllers for access control, but please contact us so that we can confirm if your system will work with ClubRight.

If you are after a brand new set up, or a quote, please also message us via the Orange Button on your application (or via email to help@clubright.co.uk) and the Customer Success Team will be happy to introduce you to our integrated partners.

If, however you want to contact them directly, without being introduced first, please click on their name below to visit their unique page on our website:

- Omega Security Systems
- All Right Now
- GuyJane Limited

Requirements: Our Integrated partners will want to arrange a site visit to look at your setup and then discuss how they can help. Everything to do with access control is dealt with by them and **not** ClubRight. Once installed, you will need to download our Free Welcome Screen application (*See page 4*) on to a Windows device (*Running on Windows 10 - It is not MacOS compatible*) and they will be able to test that everything works. **Top Tips:** Ideally, only ever use the Windows device for your access control only, always leave it switched on if possible and use a hard-wired internet connection. The closer it is to your door access control, the better and if you can, do not allow customers to use your internet bandwidth. All of this will help the speed and connectivity. Only available on our ClubRight product & above.









Warranty, Returns Policy & Refunds

How to order

To place an order (*Excluding Key Tags, Cards & Fitted Access Control*), please contact the ClubRight Customer Success Team, via the Orange Button on your application (*or via email to help@clubright.co.uk*).

Manufacturer's Warranty

All products purchased through ClubRight come with a 12-Month Manufacturer's Warranty.

Hardware Not Working?

In the instance of a hardware failure which has been provided by ClubRight, please contact the Customer Success Team, via the Orange Button on your application (or via email to help@clubright.co.uk).

Returns Policy

- To return an item, please initially contact the ClubRight Customer Success Team, via the Orange Button on your application (*or via email to help@clubright.co.uk*). You may return the item(s), in their original condition, which can then be sold again "As new", within
- 14-days of receiving the goods.
- Returns must be adequately packed, and the shipping label clearly displayed without marking the original packaging.
- ClubRight will arrange for the collection of the goods.
 You will be refunded in full (*Except for delivery charges*) once the goods have been received by ClubRight and confirmed "As new".

Exclusions

We do not accept returns after 14-days from the day you have received the goods, unless they are faulty and are within the 12-Month warranty (From data of your receipt).

Prices are subject to change and the latest version of this hardware catalogue will always be available, upon request, via the Orange Button on your application (or by email to help@clubright.co.uk)

Please Note:

If you purchase Key Tags, Cards or any Hardware from one of our Integrated &/or Approved Partners, you will need to discuss any of the above with them directly, as they may have different terms to us. **Thank you.**



